

# Workshop Daily Schedule

## WORKSHOP LEVEL KEY

Beginners: Green

Advanced: Gray

All Levels: Black

## MONDAY, JANUARY 30, 2012

### 12 - 2pm

Xactimate 27: Sketch Roofing I (M1)

IntegriClaim: Beginners (M2)

### 12 - 4pm

Simsol (M3)

### 2 - 4pm

Xactimate 27: Sketch Roofing II (M4)

IntegriClaim: Advanced (M5)

## TUESDAY, JANUARY 31, 2012

### 8:30 - 10am

General Session: Keni Thomas (GS1)

### 10:15am - 12pm

Fraud and Adjuster Involvement (T1)

Cutting Edge of Appraisal (T2)

Gushers and Drips (T3)

Windstorm Data in the 21st Century (T4)

Condominium Claims and Losses (T5)

Hurricanes vs. Sinkholes (T6)

Depositions and EUOs (T7)

### 1:15 - 3pm

Fraud and Adjuster Involvement (T8)

Cutting Edge of Appraisal (T9)

Windstorm Data in the 21st Century (T10)

Condominium Claims and Losses (T11)

Depositions and EUOs (T12)

Sinkholes: The Other Catastrophe (T13)

### 1:15 - 5pm

WIND Umpire Certification (T14)

WIND Umpire Re-Certification (T15)

### 3:15 - 5pm

ABCs and 123s Business Income (T16)

Adjustment Techniques (T17)

Unlocking the Enigma (T18)

Army of Adjusters (T19)

Can You Put My Name on the Check? (T20)

Wind and Flood Code Update (T21)

## WEDNESDAY, FEBRUARY 1, 2012

### 8:45 - 9:45am

Agent and Broker Liability (W1)

Knowing Coverage and Policy Language (W2)

Matching Interior and Exterior Surfaces (W3)

Should We Go to Court? (W4)

They Will Never Incur These Costs (W5)

Blowing In the Wind (W6)

How Do You Cause a Hurricane (W7)

### 10:15am - 12pm

Building Damage: Tornados & Hail (W8)

Gushers and Drips (W9)

Adv. Issues: Tackling Complex Bus. Income (W10)

Unlocking the Enigma (W11)

Adjuster Professionalism and Safety (W12)

Army of Adjusters (W13)

Can You Put My Name on the Check? (W14)

### 1:30 - 3:15pm

ABCs and 123s Business Income (W15)

Adjustment Techniques (W16)

Building Damage: Tornados and Hail (W17)

Adv. Issues: Tackling Complex Bus. Income (W18)

Adjuster Professionalism and Safety (W19)

Wind and Flood Code Update (W20)

### 1:30 - 5pm

WIND Umpire Re-Certification (W21)

WIND Appraiser Certification (W22)

### 3:45 - 4:45pm

Agent's and Broker's Liability (W23)

Should We Go to Court? (W24)

Structural Analysis (W25)

Blowing in the Wind (W26)

How Do You Cause a Hurricane? (W27)

Triggering Policy Benefits (W28)

When The Wind Claims Gets Off Track (W29)

## THURSDAY, FEBRUARY 2, 2012

### 8:30am - 5pm

National Flood Insurance Program (NFIP)

### 8:30 - 9:30am

General Session: Former Astronaut Mike Mullane (GS2)

### 9:45 - 10:45am

Florida Property Ins. Case Law Update (TH1)

Gulf Coast Ins. Case Law Update (TH2)

When The Wind Claim Gets Off Track (TH3)

### 11am - 12pm

Knowing Coverage and Policy Language (TH4)

Florida Property Ins. Case Law Update (TH5)

Gulf Coast Ins. Case Law Update (TH6)